



PRIVACY CODE

The Rainbow Beach Sport, Recreation & Memorial Club is committed to the Queensland Club Industry Privacy Code that stipulates the privacy obligations of the club in relation to its members and patrons.

Some key elements of the Privacy Code are:

1. The club will collect personal information that is necessary for the club to meet or fulfill its activities and functions, whilst it is also required by law. The information can include the name, street, telephone number(s), date of birth, email address, occupation etc relating to membership applications at the club. Other information may be collected as the result of accessing the facilities and services, such as player loyalty, and security systems.
2. The club will use lawful and fair means, that are not intrusive, to collect personal information. Where lawful and practical, the club will provide members and patrons with a choice of interacting anonymously with the club.
3. The club will use personal information in ways that are consistent with the Privacy Code including where practicable seeking the consent of the members and patron about whom the information relates, before using the personal information.
4. The club will provide opportunities to members and patrons to access the information held about them to the extent provided by the privacy code, and will correct the information if advised in writing that the information is not accurate, complete or up-to-date.
5. The club has procedures in place to facilitate privacy complaints and encourages the member or patron (complainant) to first contact the club (respondent) before approaching the Privacy Commissioner. If this facilitation is not to the satisfaction of the member or patron, the club will advise the member or patron to refer the complaint to the Privacy Commissioner.